

# Privacy Policy

## Privacy Policy Ace Glass Company

**Last Updated: April 21, 2026**

Ace Glass Company ("we," "us," or "our") operates <https://aceglasssc.com/> (the "Site"). We are committed to protecting your privacy. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website, request a quote, contact us, or interact with our services.

### 1. Information We Collect

We may collect the following types of information:

- **Personal Information:** When you fill out our "Get a Free Quote" form, contact us by phone or email, or otherwise communicate with us, we may collect your name, email address, phone number, physical address, vehicle details (make, model, year, VIN, license plate), insurance information, and any other details you voluntarily provide.
- **Usage Data:** We may automatically collect information about your device, browser type, IP address, pages visited, time spent on the Site, and referral sources.
- **Cookies and Tracking Technologies:** We may use cookies, web beacons, or similar technologies to enhance your experience, analyze traffic, and remember your preferences. You can manage cookie preferences through your browser settings.

### 2. How We Use Your Information

We use the collected information to:

- Provide and improve our glass services (automotive windshield repair/replacement, residential and commercial glass installation/repair).
- Process quote requests and schedule appointments.
- Communicate with you about services, estimates, or appointments.
- Respond to your inquiries and customer support needs.
- Comply with legal obligations, prevent fraud, and enforce our agreements.
- Analyze website usage to improve the Site.

### 3. Sharing Your Information

We do not sell your personal information. We may share your information with:

- Service providers who assist us (e.g., scheduling software, email services, or payment processors, if applicable).
- Insurance companies or third parties as necessary to complete your glass service (with your consent or as directed by you).

- Law enforcement or government agencies when required by law.

#### **4. Data Security**

We implement reasonable administrative, technical, and physical safeguards to protect your personal information. However, no method of transmission over the internet or electronic storage is 100% secure.

#### **5. Your Rights**

Depending on your location, you may have rights to access, correct, delete, or restrict the processing of your personal information. To exercise these rights, contact us using the details below.

#### **6. Children's Privacy**

Our Site is not intended for children under 13. We do not knowingly collect personal information from children under 13.

#### **7. Changes to This Privacy Policy**

We may update this Privacy Policy from time to time. We will notify you of any changes by posting the new policy on this page and updating the "Last Updated" date.

#### **8. Contact Us**

If you have questions about this Privacy Policy, please contact us at:

Ace Glass Company

5506 Two Notch Road

Columbia, SC 29223

Phone: (803) 754-2911

Text Op-Out: 803-753-8678

Email: [info@aceglasssc.com](mailto:info@aceglasssc.com)